

Making a complaint to the Disability Services Commissioner



A complaint is telling someone that you are not happy with something about your disability service.

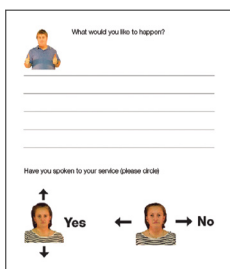
It's OK to complain!
It can make services better.



The Disability Services Commissioner and staff help fix problems with disability services.



You can talk to us if you have a complaint about your service.

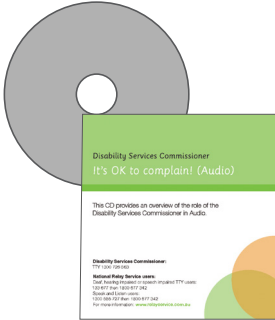


What would you like to happen?

Have you spoken to your service (please circle)

↑ Yes ← → No ↓

We have a complaint form you can write on.



We can help you write the complaint form or someone can make the complaint for you.

We can help to make services better for you.

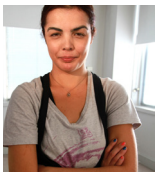
We can help your disability service:

- understand what made you unhappy
- give you information about why something happened
- fix the problem
- say sorry

It is against the law for people from your disability service to treat you badly when you make a complaint.

We have a CD you can listen to. The CD has more information about the Disability Services Commissioner. We can send you a CD.

You can call us on 1800 677 342



Meanings

Complaint

Telling someone that you are not happy with something about your disability service .

Service provider

The service you use, like your house or day service.